

# Building the HINA system for processing newswires

#### Language technologies view

#### Marko Tadić

University of Zagreb, Faculty of Humanities and Social Sciences, Department of Linguistics marko.tadic@ffzg.hr

#### Overview

- on Croatian language
- state of the art of LT for Croatian (in 2008)
  - available language resources
  - available language tools
- how to shape the project
  - analysis of user needs
  - which existing LT could meet user requests
- adaptation of language resources and tools to the project
- possible future developments



## **On Croatian Language**

- Croatian (ISO 639: hr/hrv) = South Slavic language
  - Slovenian, Bosnian, Serbian, Macedonian, Bulgarian,...
- term "Serbo-Croatian": Kopitar suggested (1836)
  - in Šafárik's classification of Slavic languages (1842)
  - influenced by Serbian nationalist philologist Vuk Karadžić, supported by Austrian empire
- compound name used as one of means of political oppression in all Yugoslav states
  - Kingdom of Yugoslavia: Serbo-Croato-Slovenian (!?)
  - communist Yugoslavia: "srpskohrvatski", "srpsko-hrvatski", "hrvatsko-srpski", "hrvatski ili srpski"; in fact: none of them representing Croatian only
- Croatian had its own standardisation development until 20<sup>th</sup> ct
- http://www.ethnologue.com/show\_lang\_family.asp?code=hrv

- morphology: inflectional, fusion language
  - 10 PoS: Nouns, Verbs, Adjectives, Numerals, Pronouns, Adverbs, Conjunctions, Prepositions, Interjections, Particles
  - inflectional morphosyntactic descriptions (MSD)
    - N: 7 cases, 2 numbers, 3 genders (non predictable, lexical info)
    - A: 7 cases, 2 numbers, 3 genders, 2 definite forms, 3 grades
    - V: 3 persons, 2 numbers, 3 simple tenses, 3 complex tenses, 2 simple moods, 2 complex moods, + passive, 2 participles with 3 genders/2 numbers, 2 verbal adverbs
  - N: 14 word-forms (WF); A: 227 WFs; V: 30 simple WFs; Num: like N, A or Adv; Pro: like A; Adv have comparison...
  - productive derivative system (incl. compounding)

#### Croatian language structure 2

- syntax: dominantly SVO language
  - relatively free word-order
  - scrambling of higher level constituents/chunks
    - to a considerable extent describable internally with regular grammars (Abney 1996: "islands of certainty")
    - CF grammars needed for their combinations
  - Ibut: position of clitics within the 1<sup>st</sup> phonetic word
    - Iong-distance dependencies, branch-crossing...
  - complex verbal aspectual system
    - inperfective verbs, perfective verbs, iterative verbs
    - no problem for derivative morphology, but for syntax/semantics
- sentence semantics
  - verbal valencies / semantic roles (verbs with 4 slots)
    - e.g. Ona mu otvara vrata ključem.
- illustration of the initial linguistic complexity



# State of the art of LT for Croatian (in 2008)

- tradition: Institute of Linguistics, University of Zagreb
  - 1967: 1<sup>st</sup> hr computer corpus: Bujas
  - 1968-1973: 1<sup>st</sup> en-hr parallel corpus: Filipović
  - '70: corpora of Croatian old authors (typical LLC)
  - 1976-1996: 1M Corpus of Croatian Literary Language
    - 1Mw in size, time-span: 1938-1976, 5 genres
    - Moguš-Bratanić-Tadić (1999) Croatian Frequency Dictionary
  - 1998-2003: Croatian National Corpus v 1.0: Tadić (LREC2002)
- Croatian National Corpus (HNK) v 2.0, 2004-
  - currently 101.2 million tokens
  - original texts written in standard Croatian produced 1990-
  - 74% faction, 23% fiction, 3% mixed; only prose
  - XML XCES encoding, stored on Manatee server
  - freely accessible using Bonito client
  - corpus web-page: http://hnk.ffzg.hr

- Croatian-English Parallel Corpus
  - Tadić (LREC2000)
- single direction parallel corpus
  - source language: Croatian
  - target language: English
- newspaper corpus
  - Croatia Weekly (113 issues)
  - from 1998-01 until 2000-04
- corpus size

articles	<b>4</b> !748	<b>역</b> .748
sentences	74.638	82.898
tokens	1.636.246	1.968.874

- Slovenian-Croatian Parallel Corpus (150 Kw)
- French-Croatian Parallel Corpus (130 Kw)
- Bulgarian-Croatian comparable corpus (3.5 Mw)
  - Bekavac et al. (LREC2004)
- South-East European (Parallel) Corpus
  - based on SETimes portal
    - Albanian, Bosnian, Bulgarian, Croatian, Greek, English, Macedonian, Romanian, Serbian, Turkish
  - crawled since 2007, ca 3 Mw collected per language
- today large mono- or multilingual corpora being built within the EC-funded projects (ACCURAT, LetsMT!, CESAR) or national initiatives (hrWaC, 1.3 billion tokens)
- Croatian translations of Acquis Communautaire
  - obtained from Ministry of foreign affairs, ca 60 Mw

- Croatian Dependency Treebank
  - following Prague Dependency Treebank, adapted for Croatian
  - Tadić (2007)
  - http://hobs.ffzg.hr
- Institute of Croatian language and linguistics: text collection
  - Croatian Language Repository
  - http://riznica.ihjj.hr
- MulText East: set of recommendations
  - for encoding
    - corpora (example: translations of Orwell's 1984)
    - Iexica (example: inflectional lexicons)
    - tagsets: MT(E) compliant tagsets (following EAGLES 1996)
  - Erjavec (LREC2010): v 4.0, 16 languages (incl. hr since 1998)
  - http://nl.ijs.si/MTE/V4

#### Existing resources: lexica

- Croatian Morphological Lexicon (HML)
  - generated with Croatian Inflectional Generator (Tadić 1992, 1994)
    - model of the Croatian inflection
    - classification based: 614 inflectional paradigms
    - flat model, respecting linguistic units
    - not computationally optimized
    - covers all phenomena in Croatian inflection

declension

LEMMA	STEM	INFLECTIONAL PARADIGM
bacati	bac	0/502/0
baciti	bac	07511/0 conjugation
bagatelizirati	bagatelizir	0/501,502/0
bagerirati	bagerir	0/501,502/0
bajati	baj	0/501/0
baktati	bakt	0/501/0 comparison
balansirati	balansir	0/501/0
balegati	baleg	0/501/0
baliti	bal	0/509,510/0
balzamirati	balzamir	0/501,502/0

#### Existing resources: lexica 2

CLARA Career Course Dubrovnik 2011-09-22

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 tagset and lexicon format = MulTextEast compliant according to the specifications for hr

- HML v4.6 = lexicon of WFs stored in a database
  - 45,000+ lemmas of general language
  - 15,000+ lemmas of personal fe/male names (Boras-Mikelić 2003)
  - 50,000+ lemmas of surnames registered in Croatia (ibid.)
  - 4.0+ million of generated WFs
- freely accessible web service: http://hml.ffzg.hr
- input
  - Iemma(s) or WF(s) in HTML web interface
  - tokenized (verticalized) text (e.g. XML document)
- output in different formats
  - HTML: web page with all WFs or lemmas of input
  - text file: tok-lem-MSD, tok-lem-PoS, tok-lem, lem
  - Inot disambiguated: all possible interpretations of homographs

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### HML: lemmatization and PoS tagging

a	a	a	С				
S	S	S	S	_			
druge	druge	drug	N	druga	N	drugi	A
je	je	biti1	v	on	P		
strane	strane	stran	A	strana	N		
moguće	moguće	moguć	A				
istodobno	istodobno	istodoban	A	istodobno	R		
biti	biti	biti1	v	biti2	v		
u	u	u	S				
starosnoj	starosnoj	starosan	A				
mirovini	mirovini	mirovina	N				
i	i	i	С				
biti	biti	biti1	v	biti2	v		
član	član	član1	N	član2	N		
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stoga	stoga	stog	N	stoga	C	stoga	R
traže	traže	trag	N	tražiti	v		
ocjenu	ocjenu	ocjena	N				
ustavnosti		ustavnost	N				
sporne	sporne	sporan	A				
odredbe	odredbe	odredba	N				
Zakona	Zakona	zakon	N				
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mirovinskom	mirovinsko	m	m				
osiguranju	osiguranju	ıosiguranje	N				
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koja	koja	koji	P				
govori	govori	govor	N	govoriti	v		
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#### Homography

žene

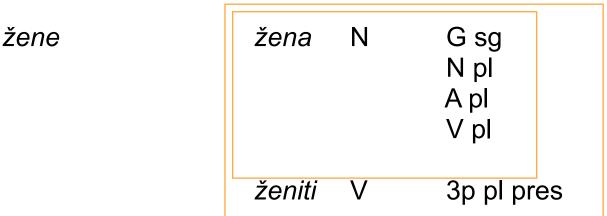
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žene

*žena* N G sg N pl A pl V pl

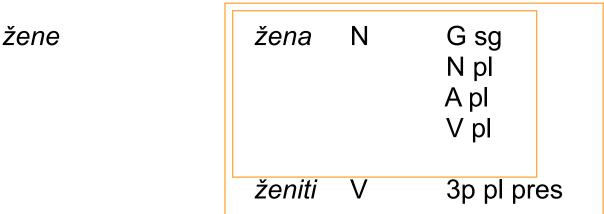
- two types of homography
  - internal or grammatical (IH)
    - word-form belong to the same lemma
    - consequently to the same PoS

### Homography



- two types of homography
  - internal or grammatical (IH)
    - word-form belong to the same lemma
    - consequently to the same PoS
  - external or lexical (EH)
    - word-form belong to two or more different lemmas
    - not necessarily different PoS

### Homography



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    - word-form belong to the same lemma
    - consequently to the same PoS
  - external or lexical (EH)
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    - not necessarily different PoS
- EH characteristical for analytical Ls (en, fr...) IH characteristical for synthetic Ls (Slavic...)

### Homography: statistic

- homographs appear in
  - Iexicon
  - corpus
- in lexicon: HML (v 4.4)
  - lemmas: 38,388
  - different word-forms: 2,174,441
  - unique word-forms:
  - avg. homography:
  - internal homographs:
  - external homographs:

- 3.20 MSDs per WF
- 431,266 (63.55%)

678,883

23,396 (3.45%)

- in corpus (100 Kw newspaper corpus, Croatia Weekly)
  - tokens:
  - types:
  - tokens not in lexicon (NIL):
  - non-homographs:
  - internal homographs:
  - external homographs:
    - excl. 'je' → biti1 / on

101,793 23,170

- 3,959 (3.89%)
- 26,399 (25.93%)
- 53,174 (52.24%)
- 17,783 (17.47%)
- 14,240 (13.99%)
- comparison of homography

lexicon corpus

- internal: 63.55% 52.24%
- external: 3.45% 17.47%
- some frequent functional words = external homographs
  - can be treated as stop-words for many NLP tasks

#### Existing resources: lexica 4

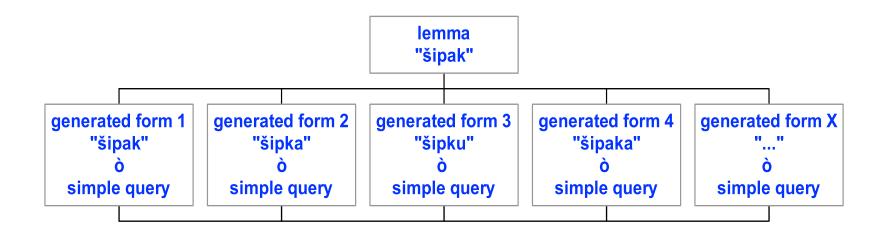
- HML coverage tested on a 46 Mw hr daily newspaper corpus
  - 96.4% tokens known
  - 3.6% tokens unknown
    - unknown words, typos, foreign names etc.
- all words queried are stored in logs
  - collecting unknown WFs for manual updating of HML
  - also automatic updating of HML (Oliver-Tadić LREC2004, Bekavac-Šojat 2005)

- web search engines (SE) = everyday commodity
  - global: Google, Bing, Yahoo,...
  - Iocal: portals, web sites
  - "hidden web": vast quanitites of data accessible only by queries
- generally well suited for queries in English
- what about other languages?
  - should the SE be multilingually sensitive?
  - should the SE be sensitive to linguistic structures?
- problem of document retrieval for documents written in inflectionally rich languages
  - e.g. German, Finnish, Slavic languages, Arabic...
  - elementary linguistic fact: in these languages lexemes appear in many different word forms (WF)

- which WF does the speaker of inflectionally rich language use in web queries? usually a lemma
- user's intuition: lemma covers/represents all WFs of a lexeme
- e.g. how do you input the hr noun in google.hr?
  - nominative singular!
  - accusative and genitive case in hr are more frequent than nominative!
- result
  - all documents with lemma occuring are being hit
  - all documents without lemma, but with some other (more frequent!) WFs, are being missed
- this problem should be solved in order to
  - build more user friendly / user language sensitive SE
  - get better recall without decrease of precision in doc. retrieval

#### Additional value: search engine 3

- could we use the HML for generation of a web search engine query?
  - a list of all WFs of a lemma reduced to
  - a list of unique WFs connected with Boolean OR operator



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- other monolingual machine readable dictionaries
  - general language: Anić (42003) published on CD
    - digitalised, planned storing in LMF
- EUROVOC thesaurus translated to hr in 2000
  - http://www.hidra.hr
- CROVALLEX: valency lexicon
  - Mikelić-Preradović (2008)
  - 1739 the most frequent Croatian verbs
  - already used in disambiguation of our chunker output
  - http://cal.ffzg.hr/crovallex
- Croatian Wordnet (CroWN) is under development
  - Raffaelli et al. (2008)
  - adding lexical semantic information to the subset of the HNK
  - http://rmjt.ffzg.hr/p3\_en.html

#### **Existing tools**

- tokenizer
- sentence splitter
  - in hr: ordinal numbers written with dot ("5." means 'the fifth')
  - 24% also end of the sentence
- inflectional generator (described)
  - Iemmatization & PoS/MSD tagging at unigram level
- CroTag: stochastic tagger combined with HML into hybrid sys.
  - Agić-Tadić(-Dovedan) (2006, 2007, 2008, 2009, 2010...)
  - inspired by TnT (Brants 2000) & open source reimplementation HunPos (Halacsy et al. 2007)
  - trigram / second order HMM tagging paradigm with linear interpolation
  - suffix trie and successive abstraction for unknown word handling, input and output formats identical to TnT

### Existing tools: tagging and lemmatisation

- combining HML and CroTag into a hybrid tagger
  - to improve overall MSD tagging accuracy
- HML encoded as miminal FSA
- using HML as a handler for words unknown to stochastic tagger
- overall tagging accuracy (measured and trained on the same genre: newpaper)
  - only PoS: 99.31%
  - full MSD: 97.51%
- this combinaton also used for disambiguation in lemmatisation (measured and trained on the same genre: newpaper)
  - accuracy: 98.25%

## **Existing tools**

- normalizator
  - conflates WF of all lemmas with the same root
  - computationally efficient, linguistically not completely valid
  - Šnajder et al. (2008)
  - KTLab, Faculty of Electrical Engineering and Computing, UniZg
  - http://ktlab.fer.hr, also http://rmjt.ffzg.hr/p5\_en.html
- environments for development of (local) grammars
  - regular grammars: INTEX
  - regular & CF grammars: NooJ
  - Silberztein (2005, 2006)
  - http://www.nooj4nlp.net
  - Croatian module started in 2007

## Existing tools: NERC system

- developed NERC system
  - Bekavac (2005), Bekavac-Tadić (ACL2007)
  - rule-based system
  - gazetteers of personal and location names
  - local regular grammars for names, dates, numbers, measures, values, percentages...
  - modelled in INTEX development environment
  - 0.9 F-measure score at hr newspaper texts

### Večernji list, 2005-02-17, gospodarstvo Hrvatski izvoz još na niskim razinama 90 posto tvrtki uopće ne izvozi!

#### Autor Piše Josip Bohutinski

Hrvatski izvoz napokon je **prošle godine** počeo rasti brže od uvoza te je, prema podacima za **prvih 11 mjeseci 2004. godine**, izvoz u kunama rastao 15,7 posto a uvoz 5,7 posto. Iz Hrvatske je izvezeno robe u vrijednosti nešto manjoj od 44 milijardi kuna ili 7,25 milijardi američkih dolara, dok je vrijednost uvoza bila 91,19 milijardi kuna ili više od 15 milijardi dolara.

No podaci o izvozu po glavi stanovnika upozoravaju da je hrvatski izvoz još na niskim razinama u usporedbi s drugim i sličnim zemljama. Prema podacima udruge Hrvatski izvoznici, u **2003. godini** vrijednost hrvatskog izvoza po glavi stanovnika bila je samo **1106 dolara**.

Koliko je je to mala vrijednost, govori podatak o slovenskom izvozu po glavi stanovnika od čak 4774 dolara. Irska na svakog svoga stanovnika izveze 22.119 dolara roba i usluga. Amerikanci, pak, po glavi stanovnika izvezu robe u vrijednosti 2360 dolara.

No vrijednost izvoza velikih zemalja po glavi stanovnika u pravilu je manja od izvoza malih zemalja zbog velikog domaćeg tržišta koje može apsorbirati veliki dio domaće prozivodnje. To potvrđuju i podaci o izvozu po stanovniku i "malih zemalja" poput **Belgije**, **Nizozemske** i **Finske**.

Uz malu vrijednost izvoza po glavi stanovnika, za Hrvatsku je nepovoljan i podatak o broju domaćih tvrtki čija godišnja vrijednost izvoza premašuje milijun kuna.

Njih je samo **pet posto** od ukupno aktivnih poduzeća. Naime, prema podacima Hrvatskih izvoznika, od 70-ak tisuća aktivnih kompanija u Hrvatskoj, svoje proizvode i usluge na strana tržišta izvozi samo njih 6700. Pritom je izvoznika čija vrijednost izvoza premašuje **milijun kuna** samo 3144. Ta grupa izvoznika, prema podacima udruge Hrvatski izvoznici, ostvaruje čak **96 posto** ukupnog hrvatskog izvoza.

Koliko je bitna uloga izvoznika u cjelokupnom hrvatkom gospodarstvu, potvrđuje podatak da 2688 izvoznika izdvaja 83 posto ukupne dobiti u Hrvatskoj, odnosno 16,6 od 19,9 milijardi dolara.

Upozoravajući na podatke o hrvatskom izvozu po glavi stanovnika, predsjednik Hrvatskih izvoznika Darinko Bago, prilikom prošlotjednog potpisivanja Sporazuma o suradnji s Hrvatskom bankom za obnovu i razvitak, najavio je sklapanje sličnih sporazuma s drugim udruženjima i institucijama koje mogu pridonijeti afirmaciji hrvatskog izvoza, bez kojeg, naglasio je Bago, Hrvatska nema budućnosti.

A velike zasluge za prošlogodišnji brži rast hrvatskog izvoza sigurno ima upravo **HBOR** i njegovi programi poticanja izvoza. Preko programa Kreditiranje priprema roba za izvoz i izvoza roba lani je odobreno 170 kredita u vrijednosti 1,25 milijardi kuna, što je čak 448 posto veći iznos nego 2003. godine kada su odobrena 52 kredita, ukupno vrijedna nešto više od 279 milijuna kuna.

I Program osiguranja izvoza zabilježio je lani veliki rast. U 2004. godini osiguran je promet od 580 milijuna kuna, što je povećanje 180 posto prema prethodnoj godini, a odobreno je 357 zahtjeva, što je povećanje od 306 posto. Lani je HBOR osigurao izvoz 67 izvoznika, za razliku od 35 u 2003. godini. Od početka poslovanja HBOR je dosad isplatio 12 odšteta u iznosu 3,2 milijuna kuna, a od toga je lani četvero izvoznika dobilo odštetu od 538.000 kuna.

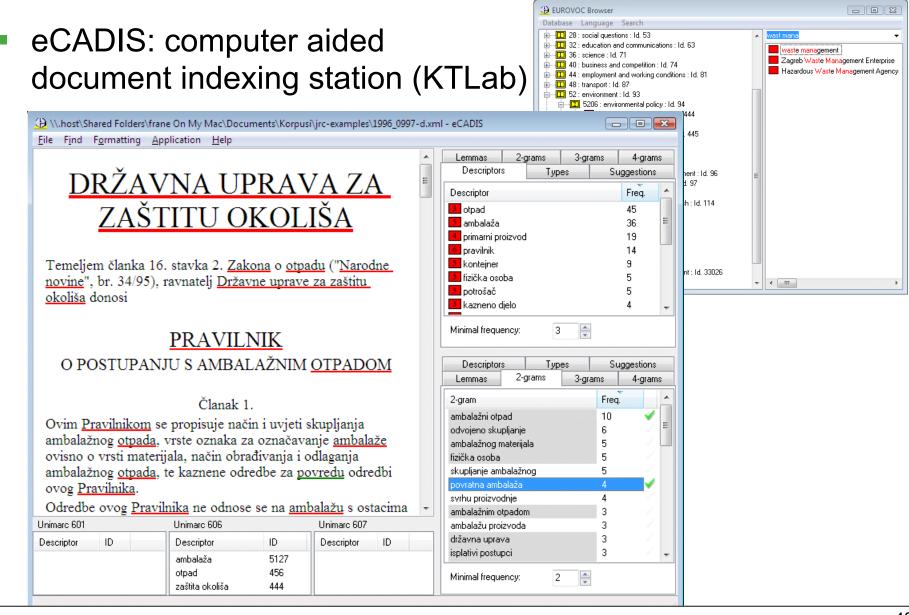
Predsjednik Uprave HBOR-a Anton Kovačev, potpisujući sporazum s Hrvatskim izvoznicima, rekao je da je 2004. bila godina izvoza za njegovu banku te da se nada da će ova biti izvozna za cijelu Hrvatsku, čemu bi trebao pridonijeti i sporazum o suradnji HBOR-a i HIZ-a.

Kovačev je upozorio i da rast hrvatskog izvoza lani nije isključivo rezultat brodogradnje.

- Oko 90 posto kredita koje smo dali za priremu roba za izvoz i izvoz roba odnosi se na prerađivačku industriju, poput prehrambene, metalske, farmaceutske i drvne industrije. A te industrije su ostvarile porast izvoza 6,5 posto, što je veći rast od prosječnog ukupnog rasta od 15,7 posto - rekao je Kovačev.

Legenda: brojčani i postotni iznosi vremenski izrazi imena osoba imena lokacija imena organizacija

## Existing tools: document indexing



Existing tools: document classification

- TMT object-oriented text classification library
  - Šilić et. al. (2007)
  - developed within the projects AIDE and CADIAL
  - http://aide.hidra.hr and http://www.cadial.org
  - API library that includes modules for
    - tokenization
    - morphological normalization
    - Iemmatisation
    - PoS/MSD tagging
    - feature building, selection and weighting ( $\chi^2$ , MI,...)
    - classifier training (SVM, k-NN, Bayes, Winnow, Rocchio)
    - evaluation of classifiers (precision, recall, F1,...)
    - optimization of classifier parameters (grid search, simplex method, genetic algorithm, simulated annealing)
    - serialization of intermediate results

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# How to shape a project?

## Analysis of user needs

- be prepared for a series of meetings
- understand each other
  - define the main concepts at the beginning
  - fix the terminology
  - scientists and industrials talk different language
    - scientists are usually laymen in economy
    - industrials are usually laymen in linguistics/IT...
- make a general presentation of your research group
  - do not use PR talk (too much)
  - Ist the achievements references, i.e. sucessful projects so far
  - adapt the presentation to the level of your audience, i.e. use technical terms only when necessary
- expect the similar presentation from industrials
  - ask for people from development and not PR department

- analyse the user needs regarding the needed LT expertise at
  - morphological level
  - phrasal level
  - syntactical level
  - semantic level
- check whether the necessary resources and tools exist for your language
  - BLARK grid (Krauwer 1998)
  - if they do exist, excellent
  - if they do not exist, use this business case to build it
  - build all resources and tools to be interoperable
    - follow the standards and/or reccomendations
  - use the existing solutions, do not build everything by yourself
    - speeding up the development time

## Analysis of user needs 3

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- user wants to build a system that will
  - put into relations the
    - people, locations, organisations
    - events

in very large number of streamlined documents

- automatically classify these documents according to the predefined classification schema (IPT classification of topics)
- automatically add keywords extracted from the text to metadata
- offer extensive querying system
- visualise the results in different manners
- can you meet all these needs? do not be greedy!
  - FFZG could not deal with it all
  - so we invited another faculty FER to take care about the parts that we were not being able to produce ourselves

- morphological level
  - Iemmatisation task
  - needed for processing at other levels for inflectionally rich L
  - direct usage in search engine of the Hina system
- phrasal level
  - NERC task
  - keyword extraction task
  - chunker not used, only experiments in chunking Croatian
- syntactic level
  - sentence segmetation
  - needed in NERC module for detecting NE boundaries
- semantic level
  - Ievel of "document semantics", applying the vector space model
  - needed for document classification task

- through the series of meetings and negotiations with Hina development department we agreed upon the system that is
  - modularly designed
    - each team is responsible for several modules
  - covers only the needs that we can deal with at that moment
  - allows the upgrading of modules
  - allows the addition of new modules
- the system was called Semantical Analysis of Text (SAT)
  - Iemmatisation (FFZG)
  - NERC (FFZG)
  - document classification (FER)
  - keyword extraction (FER)
  - wrapper (FER)
  - control module for tracing the functioning of the system (FER)

Analysis of user needs 5

- FFZG and FER jointly applied to a public tender
  - beside our there was a competitive offer
    - by Siemens software department
  - but, we were not scared
    - be bold
    - trust in yourself and your capabilities
- Hina decided to organise the competition
  - starting with one task at the time
  - two pilot solutions for a single task (our and Simens')
  - measuring performance of offerers using the same conditions
  - each task was decisive, the offerer who is significantly performing worse, falls off
  - document classification task
    - FFZG/FER: 84% accuracy Siemens: 67%



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# Adaptation of existing resources and tools

## Adaptation of FFZG resources

- HML formed the basis for lemmatisation module
  - existed in FSA version
  - additional entries needed
    - analysis of Hina corpus for evidence and frequency of unknown lemmas
    - foreign names
    - possesive adjectives of names (people, locations)
    - ...
  - FSA recompiled
  - adapting it to predefined input/output data format for communication between modules

### NERC

- existed in research prototype form (Bekavac PhD, 2005)
  - a set of cascading regular grammars that provided annotation in text for beginning/ending and classification of NEs
  - modelled in development environment INTEX
  - following the MUC7 specification for 7 NE types
- it was not an industry strength application
- the FSTs exported into C-tables
- module completely rewritten in C++
- adapting it to predefined input/output data format for communication between modules

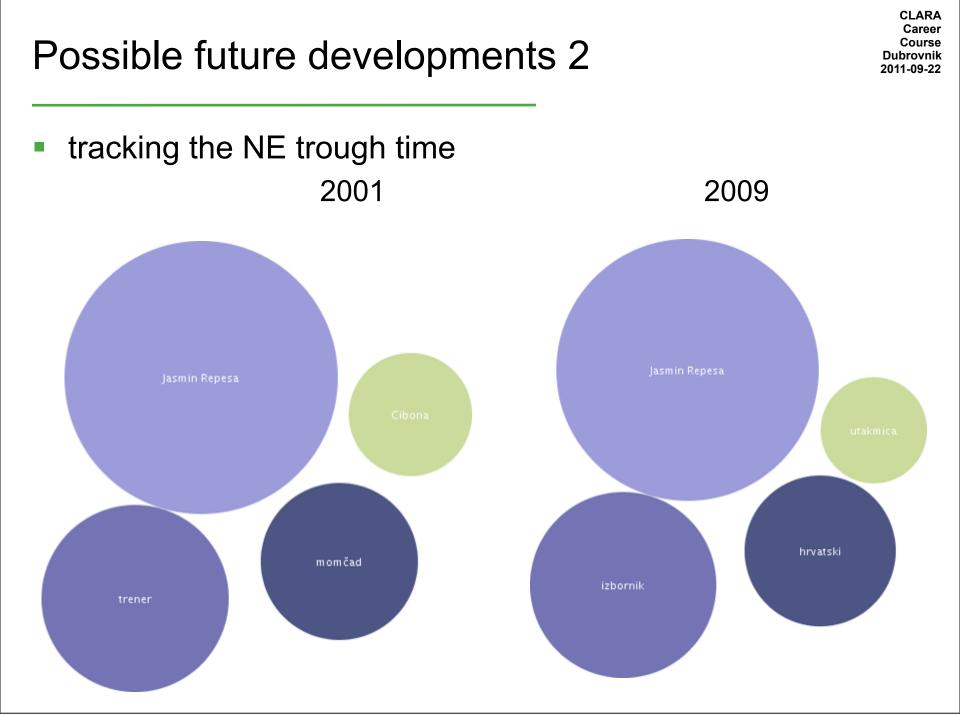


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## Possible future developments

## Possible future developments

- develop a system that really find relations between
  - people, locations, organisations
  - events
- in metadata, but also in text itself (at different levels)
- SVO triples
  - in morphologically rich language
  - skip over syntax (linguistic blasphemy?!)
  - go directly to semantic roles by brute-force mapping of cases of NP within the clause
    - N = agent, A = patient, D = beneficiary, I = instrument
  - e.g.
    - Agrokor prodaje Frigokom.
    - Microsoft kupuje Skype.
    - • •



## Possible future developments 3

- CLARA Career Course Dubrovnik 2011-09-22
- integration of resources and tools with search engine
- visualisation module
  - different ways to visualise findings
- Iocation deduction
  - Iocation NE triggers upper level locations
  - hierarchical ontology of locations
    - town
    - county
    - state
    - region
    - continent
  - gazetteer of all Croatian
    - populated places, mountains, rivers, lakes, seas, countries



# Thank you for your attention.

CLARA is an Initial Training Network in the Marie Curie Actions financed by the EC under FP7

